



Remote access introduction

To access remote access please go to <https://ra.parkhall.org/rdweb>

The help documents will hopefully help and answer all questions you might have with the solution, as for the solution here are some quick notes on it for now.

How can I access it?

- You will need a windows 7 or higher based laptop or PC (at the moment)
- You will need internet explorer 8 or above (the "How to add site to compatibility list.pdf" can help with identifying this)

What can I do when I logon?

- Basic office programs
- Sims access
- Access to network area and shared areas

Coming soon

- Support for Mac computers and laptops
- Support for Ipad/Iphone
- Support for Android
- more software to match what you might use in the class room / office

if you have any issues please email support@parkhall.org