



PARK HALL ACADEMY

INDEPENDENT LEARNING

Supporting development

AUTUMN TERM

Subject (GCSE/BTEC & subject & KS)

BTEC Travel & Tourism – YEAR 11

Unit title and main topics/themes

Unit 1 The UK Travel & Tourism Sector

- Understand the concept of the travel and tourism sector
- Know the roles and interrelationships of organisations within the UK travel and tourism sector

Unit 2 Understanding customer Service in Travel & Tourism

- Understand different approaches to customer service in travel and tourism organisations
- Understand the needs and expectations of different types of customers in the travel and tourism sector

Unit 3 Understanding the Nature & Effects of World Travel

- Be able to identify and locate significant features and major destinations of the world
- Know world climatic conditions affecting travel to worldwide destinations
- Understand the effects of worldwide time on travellers

Basic/general description of homework set

Completing of work set in the lessons

Learning key terms

Research

Course details – exam board, website, other useful resources, dates/months of exams

www.edexcel.com

BTEC Firsts from 2010 – Travel & Tourism